

Instructions on the resumption of services following the COVID-19 lockdown

The Consulate informs the public that it intends to resume its operations on a limited basis as of the 22nd June 2020. As the dangers from COVID-19 are far from over, the Consulate brings to the attention of the public the following measures that are to be strictly adhered to:

1. Consular services will, as always, only be offered by appointment, sought at least two weeks in advance, either by telephone or email. Emergency services will only be extended in strict humanitarian cases at the discretion of the Consulate.
2. The public is required to wear masks/visors when visiting the consular premises. Customers are also required to sanitise their hands with hand sanitiser made available by the Consulate at the waiting area.
3. Only the applicant will be allowed entry into the Consulate. The Consulate reserves its right to refuse services and turn away customers that are visibly unwell or without masks/visors.
4. Visa applications remain suspended until further notice.

The Consulate thanks the public for its cooperation and trusts that its observance to these measures will keep safe both visitors and staff alike.