

## **Instructions on the resumption of services following the COVID-19 lockdown**

The Malta High Commission in London informs the esteemed public that it has resumed its operations on a limited basis as of the 15<sup>th</sup> June 2020. As the dangers from COVID-19 are far from over, the Malta High Commission in London brings to the attention of the public the following measures that are to be strictly adhered to without any exceptions:

1. Only Urgent Consular Appointments are being held. If you need an appointment, an email must be sent to the relevant email address: [https://foreignanddeu.gov.mt/en/Embassies/Hc\\_London/Pages/Contact-Us.aspx](https://foreignanddeu.gov.mt/en/Embassies/Hc_London/Pages/Contact-Us.aspx)
2. The public is required to wear masks when visiting the consular premises. Customers are also required to sanitise their hands with hand sanitiser made available at the waiting area.
3. Only applicants will be allowed into the premises. Family members are not to attend these appointments unless otherwise advised by Consular staff. The Consulate General reserves its right to refuse services and turn away customers that are visibly unwell. The public is only allowed access to the waiting area of the Malta High Commission in London's premises ten minutes ahead of the designated appointment.
4. The public is urged to avoid touching objects and surfaces at consular premises.
5. Visa services will only be offered once Malta's visa application centre (VFS) will resume operations.

The Malta High Commission in London the public for its cooperation and trusts that its observance to these measures will keep safe both visitors and staff alike.